



NJUNS Updates September 2023 (1.3.9)

Enhancements made to NJUNS include the following:

1. [New Maker icons identify an NJUNS Ticket](#)
2. [Map feature will zoom to current location](#)
3. [Exact location is identified as a red marker on the map](#)
4. [Show tickets that include or do not include a file attachment](#)
5. [Show associated tickets that include or do not include a file attachment](#)
6. [Show projects with tickets that include or do not include a file attachment](#)
7. [Active Disputes must be resolved or canceled before a ticket can be canceled](#)
8. [Updated API Documentation](#)

New Makers on map for an NJUNS Ticket.

When clicking on the Map icon, markers are now displayed with the NJUNS icon. The colors are the same:

Gray – Draft, Closed, Canceled

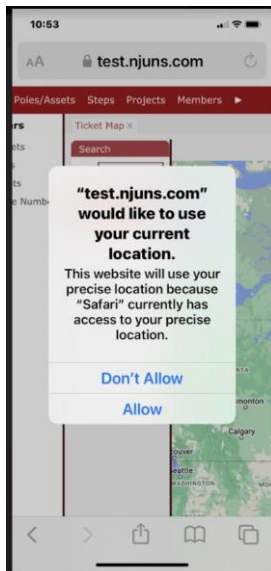
Green – Open ticket and NTG

Yellow – Open ticket and not NTG



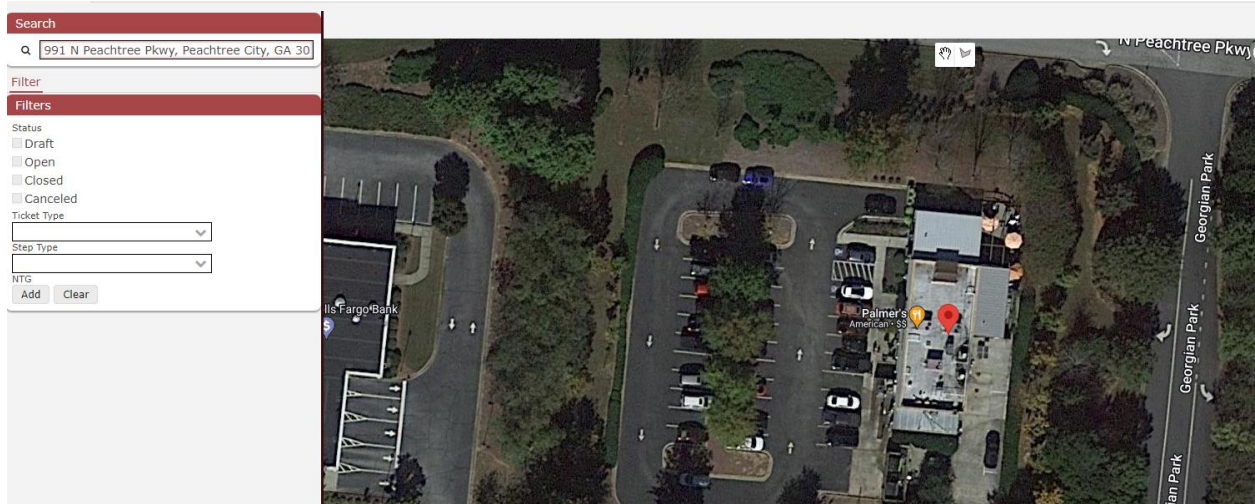
Map feature will zoom to current location.

When clicking on Map from the main menu, the system will prompt you to use your current location. If using a mobile device, the map will ask to use your current. If using your PC, it will prompt you once but not each time the map is accessed.



The exact location is identified as a red marker on the map.

Using the Map and searching for a location, it will add a red marker to the location.

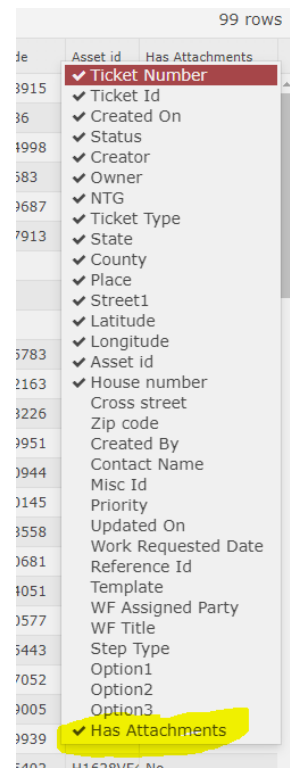


Tickets that include or do not include a file attachment.

The data grid now includes a column for file attachments, called Has Attachments. It can be enabled in the data grid settings.

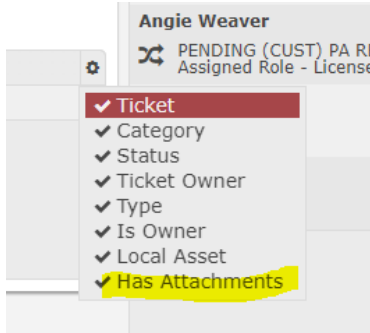
99 rows

Street1	Latitude	Longitude	Asset id	House number	Has Attachments
Saint Anthonys Road	38.271054	-77.193449	H0737HA	9013	No
Leary Street	38.64178	-77.475114	adaf	14588	No
Berthaville Road	38.331948	-77.121004	H0939BC	13094	No
Lee Highway	38.315431	-78.936404	F1339MB	4104	No
Meriwether Lane	38.784342	-77.159798	C0813DJ	6346	No
Elmwood Road Rotary	42.469568	-70.918261	1234	22	No
Mossy Creek Road	38.346872	-79.074299	F1040FJ1	249	Yes
Simmons Drive	38.34482	-79.083792	F0940XIE	21	Yes
Natural Chimney Road	38.342975	-79.085944	F0940WC	894	Yes
Natural Chimney Road	38.355539	-79.089539	F0941UA	1292	Yes
North River Road	38.257753	-79.089309	F0941TC	1467	Yes



Associated tickets that include or do not include a file attachment.

If the ticket has an associated ticket, the data grid can be enabled to show if the associated ticket has a file attachment.



Ticket - PA4412921 - Attachment Request (PA) - PA:DomVirPower

Ticket # Creator NTG Member Priority
Status Owner Start Date Pole/Asset #

Details Poles/Assets **Associations** Parties

^ Projects

Status	Project number	Project id	Member
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^ Associated Tickets

Ticket	Category	Status	Ticket Owner	Type	Is Owner	Local Asset	Has Attachments
MR4412955	PT-Default	Open	VPRICH	Make Ready	<input checked="" type="checkbox"/>	123	No

Projects with tickets that include or do not include a file attachment.

Projects have the option to show if tickets included in a project have a file attachment.

Show rows Full-Text Search

4 rows

Street1	Latitude	Longitude	Has Attachmen
Street Name			Yes
Testing Street			No
Testing Street			No
test			No

- Ticket Number
- Ticket Id
- Created On
- Status
- Creator
- Owner
- NTG
- Ticket Type
- State
- County
- Place
- Street1
- Latitude
- Longitude
- Asset id
- House number
- Cross street
- Zip code
- Created By
- Contact Name
- Misc Id
- Priority
- Updated On
- Work Requested Date
- Reference Id
- Template
- WF Title
- WF Assigned Party
- Step Type
- Option1
- Option2
- Option3
- Has Attachments

Assets Steps **Projects** Members Run Reports Map Tools Administration System Help

PA4412921 x Users: Login/Name x MR4412581 x Ticket: Folder Draft Tick... x New Ticket* x Accent Test Project x Ticket Map x Ticket: Tickets of Intere... x Project

Save and close Save Cancel Change Status Reports Actions

Details

Project id Member

Project number Status

Tickets

Filter

Search Add search condition Show rows Full-Text Search

Add Create Remove Excel Actions

4 rows

Ticket Number	Ticket Id	Created On	Status	Creator	Owner	NTG	Ticket Type	State	County	Place	Street1	Latitude	Longitude	Has Attachment
3029304	PT3029304	01-14-2017 08:13	Closed	UPC2	UPC2	UPC2	Transfer (PT)	Georgia	Douglas		Street Name			Yes
1863611	PT1863611	10-15-2014 11:39	Closed	UPC2	UPC2	UPC2	Transfer (PT)	Georgia	Carroll	Carrollton	Testing Street			No
1832499	PT1832499	09-03-2014 11:34	Closed	UPC2	UPC2	UPC2	Transfer (PT)	Georgia	Carroll	Carrollton	Testing Street			No
107010	PA107010	01-31-2017 13:57	Open	UPC2	UPCTST1	UPCTST1	Attachment Request (PA)	Georgia	Bartow	Rome	test			No

Active Disputes must be resolved or canceled before a ticket can be canceled.

If there is an active dispute on a ticket, it must be either canceled or resolved before the ticket can be canceled.

The screenshot shows a ticket form with the following fields: House number (340), Street1 (Tom Reeves Drive), Cross street, Latitude, Longitude, Zip code, and Pre existing. A red error message box is overlaid on the form, stating: "Tickets with active disputes cannot be canceled. Resolve or Cancel the dispute step first. X". A "Full Screen" link is visible at the bottom left.

Either cancel the dispute step by highlighting the step, click Actions, Cancel Dispute or resolve the dispute by highlighting the step and click Complete.

This screenshot shows the 'Steps' table with the 'Cancel Dispute' action highlighted in the 'Actions' column for the first step.

#	Updated On	Member	Job Type	Dispute Step	Actions
1	08-16-2023 09:14	UPC	DISPUTE	Re-Open Copy Step	Cancel Dispute

This screenshot shows the 'Steps' table with the 'Complete' action highlighted in the 'Actions' column for the first step.

#	Updated On	Member	Job Type	Status	Interval	NTG St
1	08-16-2023 09:14	UPC	DISPUTE	NTG	30	08-17-
2	08-16-2023 09:14	UPCNY	TRANSFER	Pending	30	04-01-

Updated API Documentation

The new version of the API (Application Programming Interface) can be found under Help, API Documentation. Email Angie Weaver (aweaver@njuns.com) with questions.

