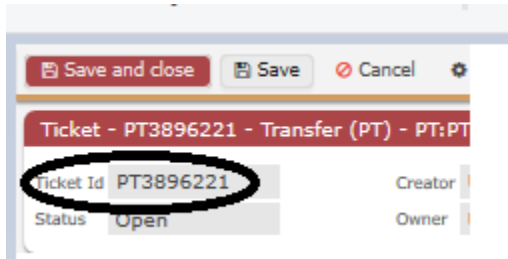


## NJUNS updates – May 10, 2019

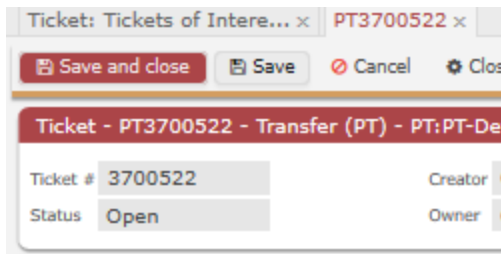
These updates are being applied on Friday, May 10<sup>th</sup> starting at 8:30 PM EST.

1. Ticket Number will be displayed on the header instead of Ticket ID:

### Current system:



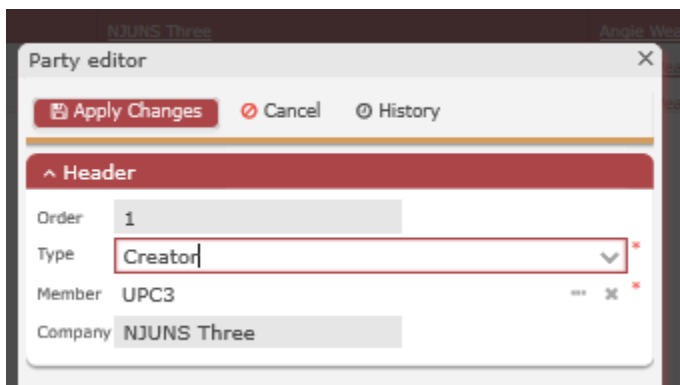
### After the update:



### Changing the Ticket Creator

2. The ticket creator can be changed to another member of the same company. Click on the Parties tab and edit the Creator.

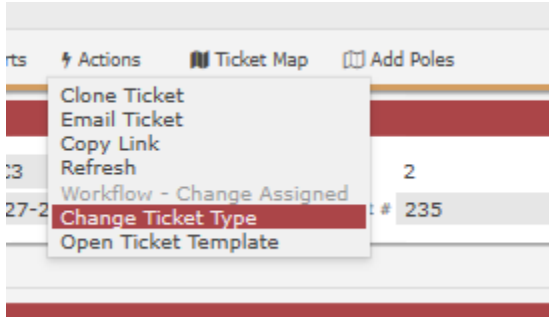
Type the new member code into the Member field and press Enter to Accept. (or click the three dots to search for the code). Click Apply Changes when finished.



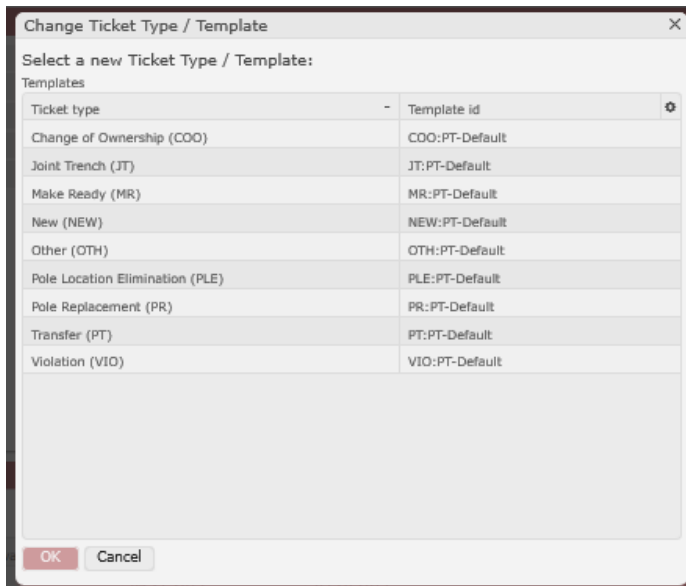
## Changing the Ticket Type

3. The Ticket Type can now be changed on a ticket after it has been created. (Draft or Open status)

Click Actions, Change Ticket Type

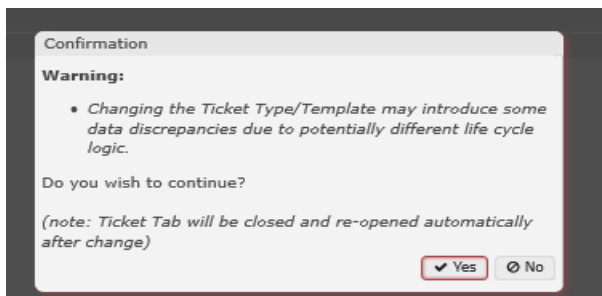


Select the appropriate ticket type from the list and click OK



The warning below will appear. If you are changing from a template that included Dynamic Attributes to one that does not, the data will not copy over to the new ticket.

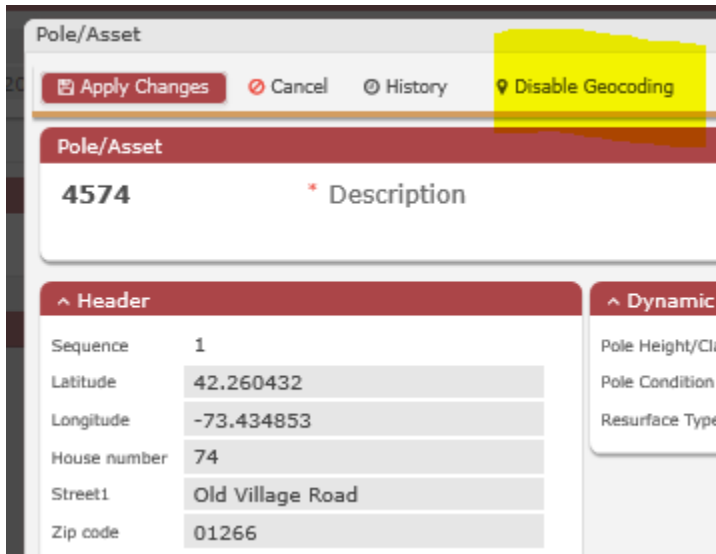
Click Yes if you wish to proceed.



## Geo-coding

4. On new tickets, if a lat/long is entered while creating the ticket, the system will geocode the House number, Street, and Zip code if applicable.

It is enabled by default but can be disabled if desired.

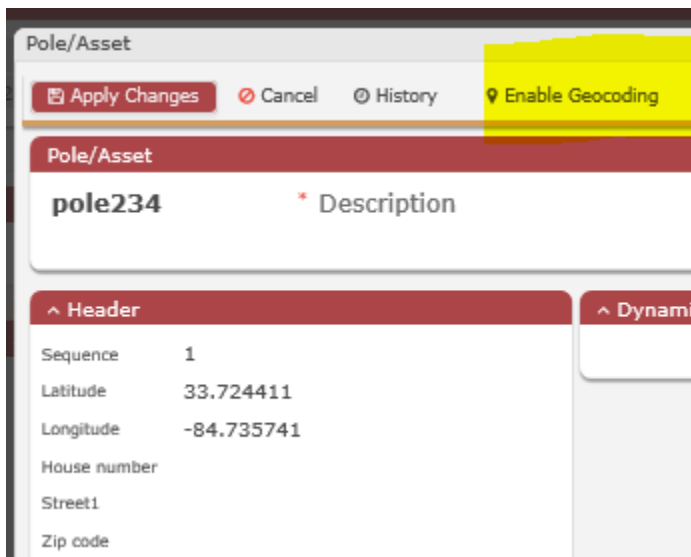


The screenshot shows a web form titled "Pole/Asset". At the top, there are four buttons: "Apply Changes", "Cancel", "History", and "Disable Geocoding". The "Disable Geocoding" button is highlighted in yellow. Below the buttons, the form displays "Pole/Asset" with the value "4574" and a "\* Description" field. Underneath, there are two expandable sections: "Header" and "Dynamic". The "Header" section is expanded and shows the following fields:

Sequence	1
Latitude	42.260432
Longitude	-73.434853
House number	74
Street1	Old Village Road
Zip code	01266

The "Dynamic" section is partially visible and shows fields for "Pole Height/Class", "Pole Condition", and "Resurface Type".

On existing tickets where a lat/long is on the ticket, geocoding can be enabled if desired but is not enabled by default.



The screenshot shows a web form titled "Pole/Asset". At the top, there are four buttons: "Apply Changes", "Cancel", "History", and "Enable Geocoding". The "Enable Geocoding" button is highlighted in yellow. Below the buttons, the form displays "Pole/Asset" with the value "pole234" and a "\* Description" field. Underneath, there are two expandable sections: "Header" and "Dynamic". The "Header" section is expanded and shows the following fields:

Sequence	1
Latitude	33.724411
Longitude	-84.735741
House number	
Street1	
Zip code	

The "Dynamic" section is partially visible and shows fields for "Pole Height/Class", "Pole Condition", and "Resurface Type".

The geocoding only works if the Lat/Long is entered on the ticket. We will look into adding additional reverse geocoding at a later date.

5. Zip code is a new field being added to Poles/Assets.

## Field Completion Date

6. If a field completion date is entered, it cannot be greater than the completed date. (It defaults to the completed date unless a different date is entered)

Status	Complete
Days Interval	45 *
Response Request Date	12-28-2018
Field Completion Date	<input type="text" value=""/> *
NTG Start Date	11-14-2018
Completed Date	05-08-2019
Remarks	<input type="text"/>

