

# NJUNS User Meeting

January 24, 2019

Meeting 1



*NATIONAL JOINT UTILITIES NOTIFICATION SYSTEM*

# Pole Transfer Usage

## 2017

Created: 351,459

Closed: 219,262

Tickets w/ Steps  
Completed: 469,578

## 2018

Created: 390,898

Closed: 237,055

Tickets w/ Steps  
Completed: 537,510

## 2019 - YTD

Created: 18,854

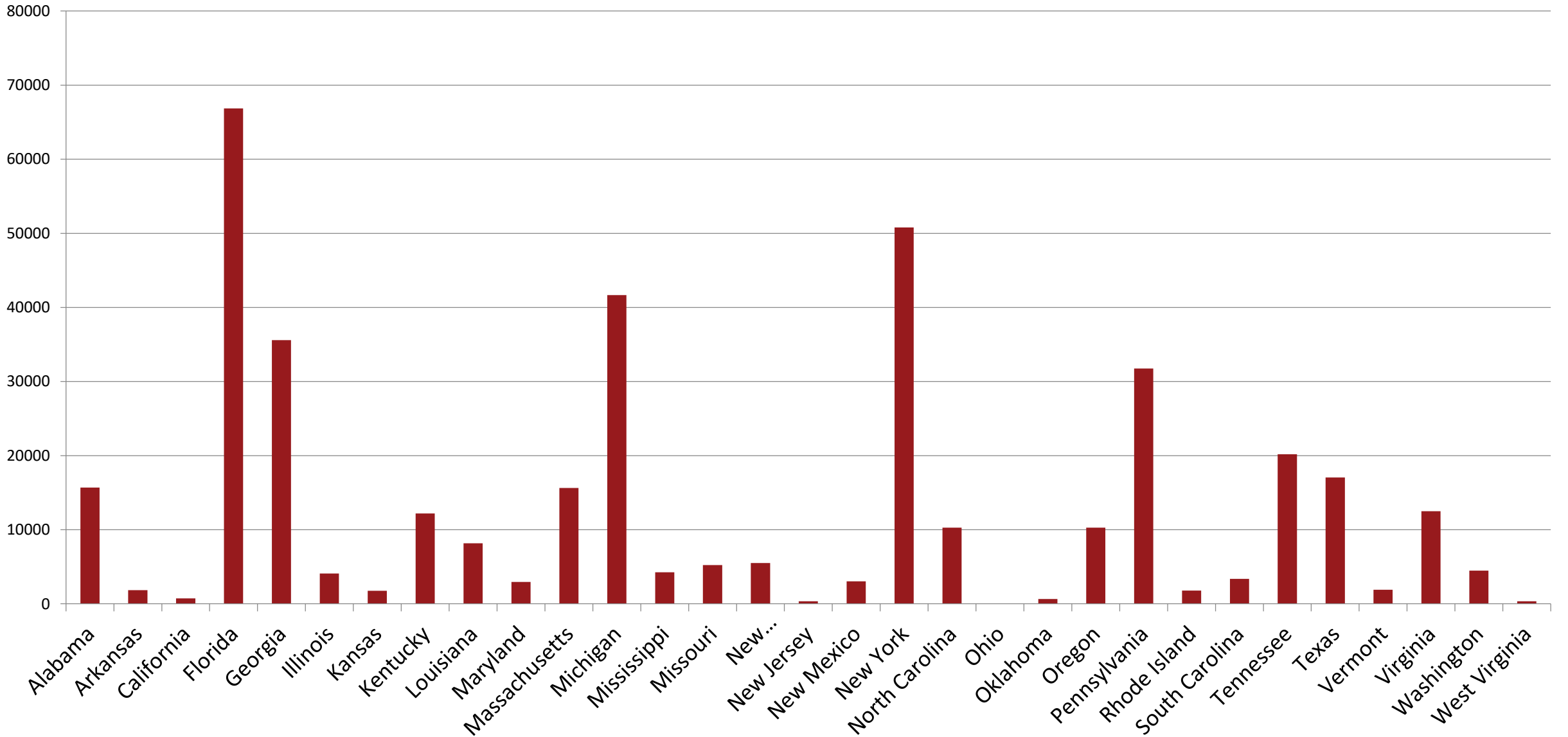
Closed: 12,592

Tickets w/ Steps  
Completed: 40,025

**Total Open Tickets: 1,239,783**



# Pole Transfer Usage (2018)



# Top Users (2018)

## Top Creators (PT)

- Florida Power & Light
- DTE Energy Corporation
- Verizon – New York
- Consumers Energy
- Long Island Power (PSEG)

## Top Updaters (PT)

- Verizon – New York
- Florida Power & Light
- Verizon – Massachusetts
- AT&T Florida
- Comcast Florida

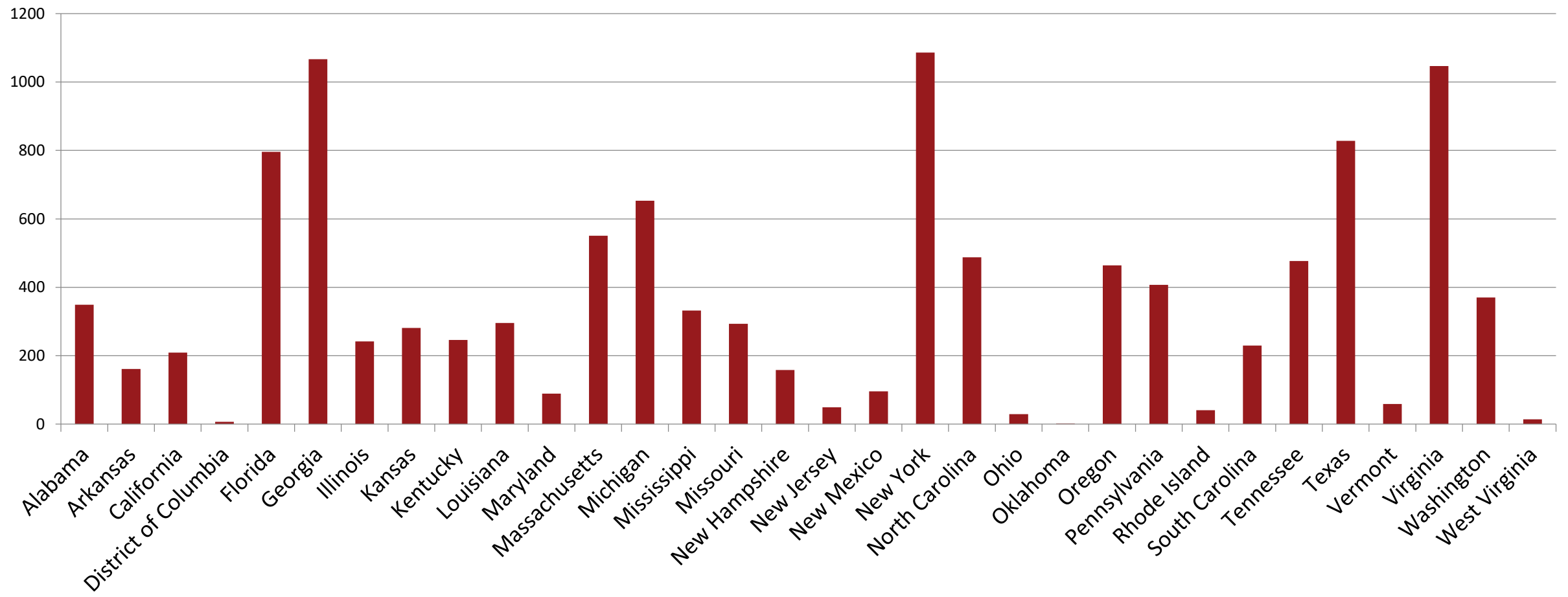
Active Users: 11,441

Active Member Codes: 5,916

Participating Members: 2,515



# Users



# Pole Attachment Usage

**2017**

Created: 9,568

**2018**

Created: 10,799

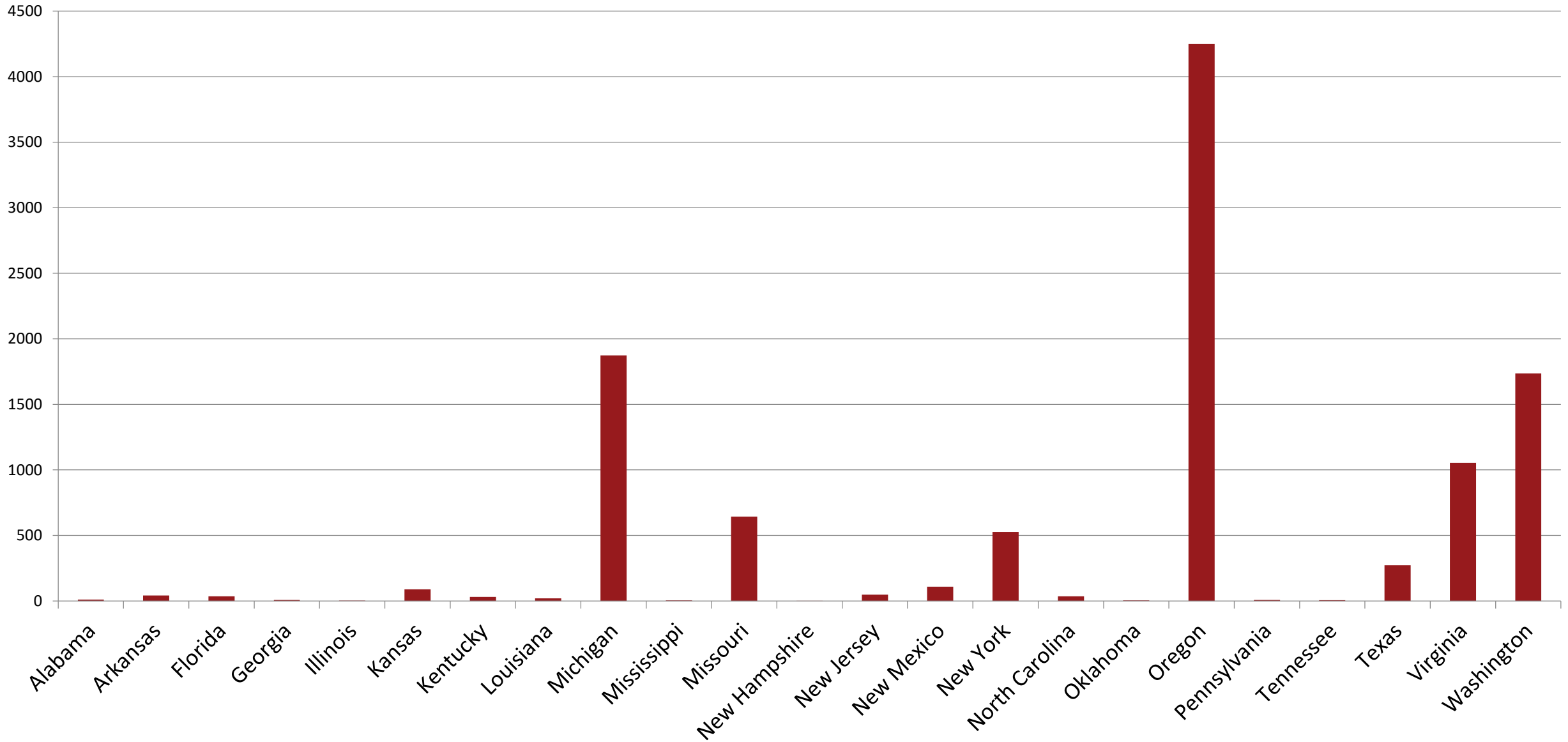
**2019 - YTD**

Created: 556

**Total Open PA Tickets: 47,990**



# Pole Attachment Usage (2018)



# Updates/Demonstration

- Recent Updates
  - Asset1 panel added to ticket
  - Row return limited to 1,000 – due to performance issues
  - Full Text Search
  - Did you know that Shift-Enter is a short cut to clicking Search?
- Coming Soon
  - Option 1,2,3 fields added to ticket data grid





# Demonstration

- **Option 1**

- Default – JobID
- NY – ElcoJPPJUAEONNumber
- MA/RI – TelcoPoleNumber
- Pennsylvania – PoleOwnerJobID

- **Option 2**

- Default – Serving Area
- NY – Permits
- MA/RI – Set Date
- Pennsylvania - JointUseCompanyJobID

- **Option 3**

- Default – Location
- NY – PreExisting
- MA/RI – none
- Pennsylvania – WireCenter



# Demonstration

- Audit History
  - Tickets created before 9/17/2018
    - Legacy reports
  - Tickets created after go-live
    - History icon



# Demonstration

- Available training – visit training tab on [www.njuns.com](http://www.njuns.com)
  - Training Schedule, User Guide, Training videos, Best Practice documents
- Visit News on our Website for updates.
- Follow us on LinkedIn, Twitter, Facebook



# Next Meeting

The next NJUNS user meeting will be held in **April 2018**.

Please send any topic suggestions to [support@njuns.com](mailto:support@njuns.com).



# Feedback, Questions, Requests?



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