



## **Kentucky**

### **Users Meeting**

*May 7, 2015*

*Presenters: Corinne Harper and Angie Weaver*

The meeting began at 10:30 AM EDT.

The following topics were discussed, as well as a PowerPoint was presented:

- **Kentucky 2013-2014 PT+ Usage:**
  - **2013**
    - Created: 682
    - Closed: 29
    - Tickets w/ Steps Completed: 153
  - **2014**
    - Created: 3,610
    - Closed: 512
    - Tickets w/ Steps Completed: 2,161
  - **2015 YTD**
    - Created: 2,876
    - Closed: 937
    - Tickets w/Steps Completed: 2,071
  
- **Top Kentucky Users:**
  1. Top Creators:
    - AT&T, Kentucky Utilities, Tri-County Electric
  2. Top Updaters:
    - AT&T, Time Warner Cable, Louisville Gas and Electric
  
- **Demonstration:**
  1. Disputes
    - Dispute Reason Added
    - Active Dispute Report
  
- Step member and pole owner reports available
  2. Best Practices in NJUNS
    - Copying Steps
    - Cloning Tickets
  
- Creates replica of the ticket you cloned from, including ticket header and steps. Comments, File Attachments and Disputes do not clone over.
  3. State Portfolios
    - Available under the Members tab
  4. Other Website Updates
    - Training



- Users Guide and Training Videos on Website
- Member Code List
  - Ability to sort by County
- New User Registration Form

- **Questions:**

1. Will this webinar be made available online for future reference? We do not record the sessions, but the meeting minutes will be posted online.

- **Attendees:**

<b>Last Name</b>	<b>First Name</b>
Basham	Linda
Bowlin	Albert
Britt	Amelia
Burke	Tamara
Daniels	Jerry
Darnell	Thomas
Dwyer	Christina
Harp	Teresa
Hayes	Bradley
Long	Kevin
MCINTYRE	JUDY
McCullough	Wanda
McDonie	Ralph
Morris	Nick
Seidt	Chris
Shakoor	Rasool
Toth	Dan
VanEtten	Richard
hudgins	natalie